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# **NSSE 2020 Topical Module Report**

## **Academic Advising**

University of South Carolina Aiken

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## About This Topical Module

This module examines students' experiences with academic advising, including frequency of interaction with advisors and advising practices that reflect NACADA core values. It also asks students to identify who has been most helpful. The module complements a question on the core survey about the quality of students' interactions with academic advisors. Complementary FSSE set available.

## Comparison Group

This section summarizes how this module's comparison group was identified, including selection criteria and whether the default option was taken. This is followed by the resulting list of institutions represented in the 'Academic Advising' column of this report.

Group label	Academic Advising
Date submitted	5/21/20
How was this comparison group constructed?	Your institution customized this group by selecting institutional characteristics as follows:  Basic Classification (Bac/Div)
Group description	No description provided

## Academic Advising (N=26)

Barton College (Wilson, NC)  
 Becker College (Worcester, MA)  
 Belmont Abbey College (Belmont, NC)  
 Briar Cliff University (Sioux City, IA)  
 Dalton State College (Dalton, GA)  
 Davis & Elkins College (Elkins, WV)  
 Farmingdale State College (Farmingdale, NY)  
 Glenville State College (Glenville, WV)  
 Goshen College (Goshen, IN)  
 Kansas Wesleyan University (Salina, KS)  
 LaGrange College (Lagrange, GA)  
 Loras College (Dubuque, IA)  
 Martin Methodist College (Pulaski, TN)  
 Middle Georgia State University (Macon, GA)  
 Ohio Northern University (Ada, OH)  
 Olivet College (Olivet, MI)  
 Rogers State University (Claremore, OK)  
 Shaw University (Raleigh, NC)  
 St. Francis College (Brooklyn Heights, NY)  
 Taylor University (Upland, IN)  
 United States Coast Guard Academy (New London, CT)  
 University of Maine at Augusta (Augusta, ME)  
 University of Maine at Farmington (Farmington, ME)  
 University of Maine at Fort Kent (Fort Kent, ME)  
 University of Maine at Presque Isle (Presque Isle, ME)  
 University of Providence (Great Falls, MT)

## First-Year Students

Item wording or description	Variable name	Values <sup>c</sup>	Response options	Frequency Distributions <sup>a</sup>				Statistical Comparisons <sup>b</sup>		
				UofSC Aiken		Academic Advising		UofSC Aiken	Academic Advising	
				Count	%	Count	%	Mean	Mean	Effect size <sup>d</sup>
<b>1. During the current school year, how many times have you discussed your academic interests, course selections, or academic performance with the following individuals?</b>										
a. Academic advisor, faculty, or staff assigned to advise you	AAD01a	0 0 1 1 2 2 3 3 4 4 or more — Not applicable		5	4	95	5	<b>2.1</b>	2.4 ***	-0.27 ▼
				33	27	402	19			
				42	33	605	26			
				34	26	552	25			
				13	9	531	23			
				0	0	21	1			
		Total		127	100	2,206	100			
b. Academic advisor(s) available to any student	AAD01b	0 0 1 1 2 2 3 3 4 4 or more — Not applicable		44	35	544	24	<b>1.3</b>	1.8 ***	-0.38 ▼
				35	29	444	20			
				23	17	460	21			
				12	9	373	17			
				12	9	323	15			
				1	1	60	3			
		Total		127	100	2,204	100			
c. Faculty or instructor(s) not assigned to advise you	AAD01c	0 0 1 1 2 2 3 3 4 4 or more — Not applicable		59	47	798	37	<b>1.1</b>	1.3 *	-0.21 ▼
				25	20	427	19			
				24	17	435	18			
				12	9	260	13			
				7	6	203	9			
				1	1	76	4			
		Total		128	100	2,199	100			
d. Student services staff (career services, academic support, Trio, etc.)	AAD01d	0 0 1 1 2 2 3 3 4 4 or more — Not applicable		59	47	1,046	46	<b>1.1</b>	1.1	-0.01
				18	14	345	16			
				27	20	332	14			
				12	9	220	11			
				8	7	176	8			
				3	3	87	5			
		Total		127	100	2,206	100			
e. Success or academic coach	AAD01e	0 0 1 1 2 2 3 3 4 4 or more — Not applicable		84	65	1,296	57	<b>0.7</b>	0.9	-0.14
				8	7	225	11			
				16	13	214	10			
				7	5	178	9			
				7	5	155	7			
				6	5	133	6			
		Total		128	100	2,201	100			
f. Peer advisor or mentor	AAD01f	0 0 1 1 2 2 3 3 4 4 or more — Not applicable		78	61	967	45	<b>0.9</b>	1.3 **	-0.28 ▼
				10	9	303	13			
				15	11	295	12			
				11	8	264	13			
				9	7	264	11			
				5	4	111	6			
		Total		128	100	2,204	100			
g. Other, please specify:	AAD01g	0 0 1 1 2 2 3 3 4 4 or more — Not applicable		1	13	55	22			
				0	0	11	5			
				1	19	15	8			
				0	0	16	9			
				1	13	64	29			
				4	56	55	26			
		Total		7	100	216	100			

\*p<.05, \*\*p<.01, \*\*\*p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

## First-Year Students

Item wording or description	Variable name	Values <sup>c</sup>	Response options	Frequency Distributions <sup>a</sup>				Statistical Comparisons <sup>b</sup>		
				UofSC Aiken		Academic Advising		UofSC Aiken	Academic Advising	Effect size <sup>d</sup>
				Count	%	Count	%	Mean	Mean	
<b>2. [If answered "0" to 1a., 1b., and 1c.] Do you know how to contact (in person, email, phone, or online) an advisor at your institution?<sup>j</sup></b>										
	AAD02	No		1	29	3	4			
		Yes		1	43	46	93			
		Unsure		1	29	2	3			
		Total		3	100	51	100			
<b>3. Thinking about academic advising, how much have people and resources at your institution done the following?</b>										
a. Been available when needed	AAD03a	1	Very little	4	3	86	4	<b>2.8</b>	3.0 *	-0.21
		2	Some	47	37	489	23			
		3	Quite a bit	45	36	943	42			
		4	Very much	29	23	628	29			
		—	Not applicable	2	1	49	2			
		Total		127	100	2,195	100			
b. Provided prompt and accurate information	AAD03b	1	Very little	5	4	87	4	<b>2.9</b>	3.0	-0.06
		2	Some	32	25	481	22			
		3	Quite a bit	54	43	946	42			
		4	Very much	33	27	614	29			
		—	Not applicable	1	1	57	3			
		Total		125	100	2,185	100			
c. Provided information about learning support services (tutoring, writing center, success skills, etc.)	AAD03c	1	Very little	9	7	98	4	<b>2.9</b>	3.0 *	-0.19
		2	Some	31	24	442	21			
		3	Quite a bit	51	39	865	38			
		4	Very much	34	26	716	33			
		—	Not applicable	3	3	73	4			
		Total		128	100	2,194	100			
d. Notified you of important policies and deadlines	AAD03d	1	Very little	12	9	124	6	<b>2.8</b>	2.9	-0.17
		2	Some	30	24	523	24			
		3	Quite a bit	52	41	843	37			
		4	Very much	29	22	651	30			
		—	Not applicable	4	4	53	3			
		Total		127	100	2,194	100			
e. Reached out to you about your academic progress or performance	AAD03e	1	Very little	28	22	464	21	<b>2.4</b>	2.5	-0.08
		2	Some	40	31	631	28			
		3	Quite a bit	34	26	572	27			
		4	Very much	21	17	404	19			
		—	Not applicable	4	4	123	5			
		Total		127	100	2,194	100			
f. Followed up with you regarding something they recommended	AAD03f	1	Very little	31	24	368	16	<b>2.3</b>	2.5 *	-0.20
		2	Some	35	27	642	28			
		3	Quite a bit	31	24	607	28			
		4	Very much	19	15	395	19			
		—	Not applicable	12	10	182	9			
		Total		128	100	2,194	100			
g. Asked questions about your educational background and needs	AAD03g	1	Very little	31	25	526	23	<b>2.3</b>	2.4	-0.07
		2	Some	38	29	618	27			
		3	Quite a bit	32	25	566	26			
		4	Very much	17	14	344	16			
		—	Not applicable	8	7	142	7			
		Total		126	100	2,196	100			

\*p<.05, \*\*p<.01, \*\*\*p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

## First-Year Students

Item wording or description	Variable name	Values <sup>c</sup>	Response options	Frequency Distributions <sup>a</sup>				Statistical Comparisons <sup>b</sup>		
				UofSC Aiken		Academic Advising		UofSC Aiken	Academic Advising	Effect size <sup>d</sup>
				Count	%	Count	%	Mean	Mean	Mean
h. Actively listened to your concerns	AAD03h	1	Very little	12	9	210	10	<b>2.7</b>	2.8	-.12
		2	Some	44	35	557	25			
		3	Quite a bit	35	27	696	31			
		4	Very much	28	23	585	27			
		—	Not applicable	8	7	145	7			
Total				127	100	2,193	100			
i. Respected your identity and culture	AAD03i	1	Very little	4	3	58	3	<b>3.2</b>	3.2	-.01
		2	Some	21	16	321	16			
		3	Quite a bit	42	32	731	32			
		4	Very much	49	39	904	41			
		—	Not applicable	12	10	181	9			
Total				128	100	2,195	100			
j. Cared about your overall well-being	AAD03j	1	Very little	11	8	101	6	<b>2.9</b>	3.0	-.16
		2	Some	35	27	483	23			
		3	Quite a bit	40	30	710	32			
		4	Very much	36	30	805	35			
		—	Not applicable	6	5	98	5			
Total				128	100	2,197	100			
<b>4. Thinking about academic advising, about how often did someone at your institution discuss the following with you?</b>										
a. Your academic goals and future plans	AAD04a	1	Never	6	5	78	4	<b>3.3</b>	3.5 *	-0.18
		2	Rarely	22	18	261	13			
		3	Sometimes	45	34	667	30			
		4	Often	32	26	654	28			
		5	Very often	21	17	480	22			
		—	Not applicable	0	0	55	3			
Total				126	100	2,195	100			
b. How your major or expected major relates to your goals and future plans	AAD04b	1	Never	7	5	102	5	<b>3.4</b>	3.6	-.15
		2	Rarely	20	17	220	11			
		3	Sometimes	34	26	587	27			
		4	Often	41	34	698	30			
		5	Very often	23	17	517	24			
—	Not applicable	1	1	60	3					
Total				126	100	2,184	100			
c. Special opportunities (study abroad, internship, service-learning, research, etc.)	AAD04c	1	Never	16	12	265	14	<b>3.0</b>	3.1	-.03
		2	Rarely	26	21	367	17			
		3	Sometimes	32	25	592	27			
		4	Often	34	27	510	22			
		5	Very often	13	11	349	15			
—	Not applicable	4	4	103	5					
Total				125	100	2,186	100			
d. Participation in co-curricular activities (organizations or clubs, performing arts, sports, etc.)	AAD04d	1	Never	21	17	257	13	<b>2.9</b>	3.1	-.18
		2	Rarely	27	20	363	17			
		3	Sometimes	35	27	626	27			
		4	Often	26	20	503	22			
		5	Very often	12	11	335	15			
		—	Not applicable	4	4	104	6			
Total				125	100	2,188	100			

\*p<.05, \*\*p<.01, \*\*\*p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

## First-Year Students

Item wording or description	Variable name	Values <sup>c</sup>	Response options	Frequency Distributions <sup>a</sup>				Statistical Comparisons <sup>b</sup>		
				UofSC Aiken		Academic Advising		UofSC Aiken	Academic Advising	Effect size <sup>d</sup>
				Count	%	Count	%	Mean	Mean	
e. Resources for your well-being (health, counseling, financial guidance, etc.)	AAD04e	1	Never	16	13	205	11	<b>3.1</b>	3.2	-.10
		2	Rarely	20	16	326	15			
		3	Sometimes	44	33	672	29			
		4	Often	22	17	538	24			
		5	Very often	20	17	364	17			
		—	Not applicable	3	3	84	4			
		Total		125	100	2,189	100			
<b>5. How much have each of the following helped you develop your academic goals and future plans?</b>										
a. Academic advisor, faculty, or staff assigned to advise you	AAD05a	1	Very little	26	21	247	12	<b>2.5</b>	2.7	-.19
		2	Some	40	31	669	29			
		3	Quite a bit	35	28	742	34			
		4	Very much	24	20	450	21			
		—	Not applicable	1	1	73	4			
		Total		126	100	2,181	100			
b. Academic advisor(s) available to any student	AAD05b	1	Very little	23	17	397	18	<b>2.4</b>	2.4	.00
		2	Some	40	31	617	27			
		3	Quite a bit	27	22	527	25			
		4	Very much	19	17	308	16			
		—	Not applicable	17	14	336	14			
Total		126	100	2,185	100					
c. Faculty or instructor(s) <i>not</i> assigned to advise you	AAD05c	1	Very little	34	26	500	22	<b>2.1</b>	2.2	-.12
		2	Some	32	26	626	28			
		3	Quite a bit	26	20	421	19			
		4	Very much	9	8	230	11			
		—	Not applicable	24	20	402	19			
Total		125	100	2,179	100					
d. Online advising system (degree progress report, etc.)	AAD05d	1	Very little	32	24	562	25	<b>2.3</b>	2.2	.12
		2	Some	28	22	479	22			
		3	Quite a bit	28	22	334	16			
		4	Very much	14	13	191	10			
		—	Not applicable	23	19	616	27			
Total		125	100	2,182	100					
e. Website, catalog, or other published sources	AAD05e	1	Very little	33	25	540	24	<b>2.2</b>	2.2	.03
		2	Some	32	26	578	26			
		3	Quite a bit	28	22	390	19			
		4	Very much	12	11	204	11			
		—	Not applicable	20	16	467	20			
Total		125	100	2,179	100					
f. Student services staff (career services, academic support, Trio, etc.)	AAD05f	1	Very little	30	23	589	26	<b>2.1</b>	2.1	.02
		2	Some	38	31	534	25			
		3	Quite a bit	22	17	347	17			
		4	Very much	10	9	194	10			
		—	Not applicable	25	21	514	23			
Total		125	100	2,178	100					
g. Success or academic coach	AAD05g	1	Very little	33	26	595	26	<b>2.1</b>	2.1	-.03
		2	Some	24	19	381	18			
		3	Quite a bit	20	15	271	13			
		4	Very much	8	7	183	9			
		—	Not applicable	40	33	749	33			
Total		125	100	2,179	100					

## First-Year Students

Item wording or description	Variable name	Values <sup>c</sup>	Response options	Frequency Distributions <sup>a</sup>				Statistical Comparisons <sup>b</sup>		
				UofSC Aiken		Academic Advising		UofSC Aiken	Academic Advising	Effect size <sup>d</sup>
				Count	%	Count	%	Mean	Mean	
h. Peer advisor or mentor	AAD05h	1	Very little	32	24	482	22	<b>2.1</b>	2.2	-.14
		2	Some	29	23	540	23			
		3	Quite a bit	21	17	366	17			
		4	Very much	8	7	224	11			
		—	Not applicable	36	29	566	27			
			Total	126	100	2,178	100			
i. Friends or other students	AAD05i	1	Very little	17	12	189	9	<b>2.6</b>	2.8 *	-0.19 ▽
		2	Some	41	32	598	27			
		3	Quite a bit	40	33	745	34			
		4	Very much	24	19	540	25			
		—	Not applicable	4	4	106	6			
			Total	126	100	2,178	100			
j. Family members	AAD05j	1	Very little	14	11	190	9	<b>2.9</b>	3.0	-.13
		2	Some	25	20	431	19			
		3	Quite a bit	48	38	662	31			
		4	Very much	36	29	822	37			
		—	Not applicable	3	2	72	4			
			Total	126	100	2,177	100			
k. Other, please specify:	AAD05k	1	Very little	0	0	1	1			
		2	Some	1	60	3	3			
		3	Quite a bit	1	40	12	16			
		4	Very much	0	0	24	38			
		—	Not applicable	0	0	38	43			
			Total	2	100	78	100			

### 6. Regarding academic advising, who has been the most helpful and in what way?

This final question asked students to respond in an open text box. Comments were recorded for 74 first-year students and 138 seniors. Responses are provided in your "NSSE20 Student Comments" report and in a separate SPSS data file.

*These open-ended responses appear exactly as respondents entered them and may not be suitable for distribution without prior review.*

\*p<.05, \*\*p<.01, \*\*\*p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

## Seniors

Item wording or description	Variable name	Values <sup>c</sup>	Response options	Frequency Distributions <sup>a</sup>				Statistical Comparisons <sup>b</sup>		
				UofSC Aiken		Academic Advising		UofSC Aiken	Academic Advising	
				Count	%	Count	%	Mean	Mean	Effect size <sup>d</sup>
<b>1. During the current school year, how many times have you discussed your academic interests, course selections, or academic performance with the following individuals?</b>										
a. Academic advisor, faculty, or staff assigned to advise you	AAD01a	0 0		9	4	207	8	<b>2.7</b>	2.5 *	.15 △
		1 1		39	18	483	18			
		2 2		47	22	616	22			
		3 3		37	18	536	18			
		4 4 or more		81	38	987	32			
		— Not applicable		2	1	41	2			
		Total		215	100	2,870	100			
b. Academic advisor(s) available to any student	AAD01b	0 0		57	28	848	29	<b>1.9</b>	1.7	.13
		1 1		30	13	490	18			
		2 2		36	17	470	16			
		3 3		28	13	370	13			
		4 4 or more		53	24	554	19			
		— Not applicable		10	5	130	5			
		Total		214	100	2,862	100			
c. Faculty or instructor(s) not assigned to advise you	AAD01c	0 0		62	29	915	33	<b>1.8</b>	1.5 *	.16 △
		1 1		29	14	503	18			
		2 2		46	21	481	16			
		3 3		30	13	360	12			
		4 4 or more		39	19	461	15			
		— Not applicable		9	4	145	6			
		Total		215	100	2,865	100			
d. Student services staff (career services, academic support, Trio, etc.)	AAD01d	0 0		120	57	1,504	52	<b>0.9</b>	1.0	-.07
		1 1		30	15	401	14			
		2 2		23	10	333	12			
		3 3		14	6	224	8			
		4 4 or more		17	8	221	8			
		— Not applicable		8	5	181	7			
		Total		212	100	2,864	100			
e. Success or academic coach	AAD01e	0 0		157	72	1,955	67	<b>0.6</b>	0.6	-.05
		1 1		13	7	169	6			
		2 2		11	4	173	6			
		3 3		10	4	140	5			
		4 4 or more		13	6	159	6			
		— Not applicable		12	6	267	10			
		Total		216	100	2,863	100			
f. Peer advisor or mentor	AAD01f	0 0		123	58	1,662	57	<b>1.0</b>	0.9	.06
		1 1		18	9	257	9			
		2 2		22	9	221	8			
		3 3		13	6	181	6			
		4 4 or more		26	11	274	9			
		— Not applicable		13	7	273	10			
		Total		215	100	2,868	100			
g. Other, please specify:	AAD01g	0 0		13	42	91	29			
		1 1		3	10	11	4			
		2 2		2	5	22	8			
		3 3		1	4	10	3			
		4 4 or more		5	15	98	31			
		— Not applicable		7	24	69	25			
		Total		31	100	301	100			

\*p<.05, \*\*p<.01, \*\*\*p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

## Seniors

Item wording or description	Variable name	Values <sup>c</sup>	Response options	Frequency Distributions <sup>a</sup>				Statistical Comparisons <sup>b</sup>		
				UofSC Aiken		Academic Advising		UofSC Aiken	Academic Advising	
				Count	%	Count	%	Mean	Mean	Effect size <sup>d</sup>
<b>2. [If answered "0" to 1a., 1b., and 1c.] Do you know how to contact (in person, email, phone, or online) an advisor at your institution?<sup>j</sup></b>										
	AAD02	No		0	0	7	7			
		Yes		5	100	94	82			
		Unsure		0	0	11	11			
		Total		5	100	112	100			
<b>3. Thinking about academic advising, how much have people and resources at your institution done the following?</b>										
a. Been available when needed	AAD03a	1	Very little	6	2	151	5	<b>3.2</b>	3.0 **	.22 △
		2	Some	36	16	610	22			
		3	Quite a bit	92	43	1,128	39			
		4	Very much	77	38	897	31			
		—	Not applicable	3	1	77	3			
		Total		214	100	2,863	100			
b. Provided prompt and accurate information	AAD03b	1	Very little	8	4	154	5	<b>3.1</b>	3.0	.14
		2	Some	46	21	638	23			
		3	Quite a bit	78	37	1,104	38			
		4	Very much	79	37	876	31			
		—	Not applicable	2	1	74	3			
		Total		213	100	2,846	100			
c. Provided information about learning support services (tutoring, writing center, success skills, etc.)	AAD03c	1	Very little	15	7	254	9	<b>2.9</b>	2.8	.09
		2	Some	52	23	722	25			
		3	Quite a bit	71	36	952	33			
		4	Very much	64	29	742	27			
		—	Not applicable	9	4	178	7			
		Total		211	100	2,848	100			
d. Notified you of important policies and deadlines	AAD03d	1	Very little	14	7	252	9	<b>3.0</b>	2.9 *	.18 △
		2	Some	43	19	651	23			
		3	Quite a bit	74	36	1,035	35			
		4	Very much	77	37	815	29			
		—	Not applicable	4	2	96	4			
		Total		212	100	2,849	100			
e. Reached out to you about your academic progress or performance	AAD03e	1	Very little	44	20	635	23	<b>2.6</b>	2.5	.10
		2	Some	50	23	739	25			
		3	Quite a bit	62	31	732	25			
		4	Very much	48	22	557	20			
		—	Not applicable	8	3	195	7			
		Total		212	100	2,858	100			
f. Followed up with you regarding something they recommended	AAD03f	1	Very little	31	15	522	18	<b>2.6</b>	2.5	.11
		2	Some	62	29	760	26			
		3	Quite a bit	59	28	739	26			
		4	Very much	50	23	558	20			
		—	Not applicable	11	5	271	10			
		Total		213	100	2,850	100			
g. Asked questions about your educational background and needs	AAD03g	1	Very little	47	22	709	25	<b>2.5</b>	2.4	.12
		2	Some	51	25	752	26			
		3	Quite a bit	58	28	671	23			
		4	Very much	47	22	490	18			
		—	Not applicable	7	3	230	9			
		Total		210	100	2,852	100			

\*p<.05, \*\*p<.01, \*\*\*p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

## Seniors

Item wording or description	Variable name	Values <sup>c</sup>	Response options	Frequency Distributions <sup>a</sup>				Statistical Comparisons <sup>b</sup>		
				UofSC Aiken		Academic Advising		UofSC Aiken	Academic Advising	Effect size <sup>d</sup>
				Count	%	Count	%	Mean	Mean	
h. Actively listened to your concerns	AAD03h	1	Very little	16	7	289	10	<b>3.0</b>	2.9 **	.19
		2	Some	43	20	621	22			
		3	Quite a bit	64	31	924	32			
		4	Very much	81	38	842	29			
		—	Not applicable	7	3	176	7			
Total				211	100	2,852	100			
i. Respected your identity and culture	AAD03i	1	Very little	10	4	104	4	<b>3.2</b>	3.2	.02
		2	Some	30	14	388	14			
		3	Quite a bit	68	33	879	30			
		4	Very much	93	43	1,121	39			
		—	Not applicable	11	5	357	13			
Total				212	100	2,849	100			
j. Cared about your overall well-being	AAD03j	1	Very little	13	6	212	8	<b>3.1</b>	3.0	.09
		2	Some	42	19	492	18			
		3	Quite a bit	62	31	866	30			
		4	Very much	88	42	1,088	36			
		—	Not applicable	6	3	192	8			
Total				211	100	2,850	100			
<b>4. Thinking about academic advising, about how often did someone at your institution discuss the following with you?</b>										
a. Your academic goals and future plans	AAD04a	1	Never	6	3	150	6	<b>3.9</b>	3.6 ***	.28
		2	Rarely	16	7	298	11			
		3	Sometimes	51	23	787	28			
		4	Often	63	31	810	27			
		5	Very often	73	34	725	25			
		—	Not applicable	4	2	82	3			
Total				213	100	2,852	100			
b. How your major or expected major relates to your goals and future plans	AAD04b	1	Never	7	3	178	7	<b>3.9</b>	3.6 ***	.24
		2	Rarely	22	11	295	10			
		3	Sometimes	36	16	664	23			
		4	Often	63	30	823	28			
		5	Very often	80	38	792	27			
		—	Not applicable	3	1	97	4			
Total				211	100	2,849	100			
c. Special opportunities (study abroad, internship, service-learning, research, etc.)	AAD04c	1	Never	24	12	394	14	<b>3.4</b>	3.1 **	.22
		2	Rarely	25	12	399	14			
		3	Sometimes	53	24	712	25			
		4	Often	37	18	603	20			
		5	Very often	60	28	487	16			
		—	Not applicable	13	6	247	10			
Total				212	100	2,842	100			
d. Participation in co-curricular activities (organizations or clubs, performing arts, sports, etc.)	AAD04d	1	Never	34	18	498	18	<b>2.9</b>	2.9	-.02
		2	Rarely	47	22	469	16			
		3	Sometimes	42	19	663	22			
		4	Often	29	13	516	18			
		5	Very often	37	16	390	13			
		—	Not applicable	23	12	305	12			
Total				212	100	2,841	100			

## Seniors

Item wording or description	Variable name	Values <sup>c</sup>	Response options	Frequency Distributions <sup>a</sup>				Statistical Comparisons <sup>b</sup>		
				UofSC Aiken		Academic Advising		UofSC Aiken	Academic Advising	Effect size <sup>d</sup>
				Count	%	Count	%	Mean	Mean	
e. Resources for your well-being (health, counseling, financial guidance, etc.)	AAD04e	1	Never	32	16	471	17	<b>3.0</b>	2.9	.08
		2	Rarely	47	22	513	18			
		3	Sometimes	38	17	760	25			
		4	Often	38	18	514	18			
		5	Very often	39	17	349	13			
		—	Not applicable	18	10	240	9			
			Total	212	100	2,847	100			
<b>5. How much have each of the following helped you develop your academic goals and future plans?</b>										
a. Academic advisor, faculty, or staff assigned to advise you	AAD05a	1	Very little	20	9	441	16	<b>2.9</b>	2.7 **	.22
		2	Some	52	25	675	24			
		3	Quite a bit	63	30	871	29			
		4	Very much	71	34	751	26			
		—	Not applicable	5	2	102	4			
			Total	211	100	2,840	100			
								△		
b. Academic advisor(s) available to any student	AAD05b	1	Very little	29	12	619	21	<b>2.7</b>	2.4 ***	.28
		2	Some	51	23	644	22			
		3	Quite a bit	45	22	623	22			
		4	Very much	51	24	450	16			
		—	Not applicable	36	19	494	18			
			Total	212	100	2,830	100			
								△		
c. Faculty or instructor(s) not assigned to advise you	AAD05c	1	Very little	38	18	568	20	<b>2.5</b>	2.4	.13
		2	Some	59	27	700	24			
		3	Quite a bit	33	16	595	20			
		4	Very much	46	22	448	15			
		—	Not applicable	35	18	525	20			
			Total	211	100	2,836	100			
d. Online advising system (degree progress report, etc.)	AAD05d	1	Very little	38	18	624	21	<b>2.5</b>	2.4	.12
		2	Some	48	21	570	20			
		3	Quite a bit	41	19	551	21			
		4	Very much	41	19	391	15			
		—	Not applicable	44	23	699	23			
			Total	212	100	2,835	100			
e. Website, catalog, or other published sources	AAD05e	1	Very little	52	24	686	23	<b>2.2</b>	2.3	-.02
		2	Some	55	25	730	26			
		3	Quite a bit	34	15	517	19			
		4	Very much	30	14	327	13			
		—	Not applicable	41	22	573	19			
			Total	212	100	2,833	100			
f. Student services staff (career services, academic support, Trio, etc.)	AAD05f	1	Very little	71	32	917	31	<b>2.0</b>	2.0	-.02
		2	Some	33	15	555	20			
		3	Quite a bit	26	11	338	12			
		4	Very much	20	9	237	9			
		—	Not applicable	63	32	788	28			
			Total	213	100	2,835	100			
g. Success or academic coach	AAD05g	1	Very little	58	26	778	27	<b>2.0</b>	1.9	.12
		2	Some	21	10	341	12			
		3	Quite a bit	13	6	247	9			
		4	Very much	24	11	168	6			
		—	Not applicable	95	48	1,299	45			
			Total	211	100	2,833	100			

\*p<.05, \*\*p<.01, \*\*\*p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

## Seniors

Item wording or description	Variable name	Values <sup>c</sup>	Response options	Frequency Distributions <sup>a</sup>				Statistical Comparisons <sup>b</sup>		
				UofSC Aiken		Academic Advising		UofSC Aiken	Academic Advising	Effect size <sup>d</sup>
				Count	%	Count	%	Mean	Mean	
h. Peer advisor or mentor	AAD05h	1	Very little	50	22	669	23	<b>2.2</b>	2.1	.13
		2	Some	27	13	452	16			
		3	Quite a bit	23	10	301	11			
		4	Very much	29	13	227	8			
		—	Not applicable	83	42	1,185	41			
			Total	212	100	2,834	100			
i. Friends or other students	AAD05i	1	Very little	25	12	283	10	<b>2.8</b>	2.7	.08
		2	Some	50	24	784	27			
		3	Quite a bit	55	25	860	30			
		4	Very much	62	28	648	22			
		—	Not applicable	20	11	263	10			
			Total	212	100	2,838	100			
j. Family members	AAD05j	1	Very little	32	15	335	12	<b>2.9</b>	2.8	.01
		2	Some	42	21	616	22			
		3	Quite a bit	49	22	763	27			
		4	Very much	80	37	947	32			
		—	Not applicable	9	5	175	7			
			Total	212	100	2,836	100			
k. Other, please specify:	AAD05k	1	Very little	3	15	3	3			
		2	Some	1	4	8	9			
		3	Quite a bit	1	4	6	6			
		4	Very much	5	31	28	25			
		—	Not applicable	9	45	59	57			
			Total	19	100	104	100			

### 6. Regarding academic advising, who has been the most helpful and in what way?

This final question asked students to respond in an open text box. Comments were recorded for 74 first-year students and 138 seniors. Responses are provided in your "NSSE20 Student Comments" report and in a separate SPSS data file.

*These open-ended responses appear exactly as respondents entered them and may not be suitable for distribution without prior review.*

## First-Year Students

Variable name	N	Mean		Standard error <sup>f</sup>		Standard deviation <sup>g</sup>		DF <sup>h</sup>	Sig. <sup>i</sup>	Effect size <sup>d</sup>
		UofSC Aiken	UofSC Aiken	Academic Advising	UofSC Aiken	Academic Advising	UofSC Aiken			
AAD01a	126	2.09	2.41	.092	.023	1.03	1.19	142	.001	-.27
AAD01b	126	1.27	1.80	.114	.028	1.28	1.40	139	.000	-.38
AAD01c	126	1.06	1.34	.111	.027	1.25	1.35	140	.015	-.21
AAD01d	123	1.13	1.15	.118	.027	1.31	1.35	2,645	.884	-.01
AAD01e	121	0.72	0.91	.110	.027	1.21	1.33	2,582	.128	-.14
AAD01f	122	0.87	1.27	.119	.029	1.31	1.46	136	.001	-.28
AAD03a	125	2.80	2.98	.074	.016	0.83	0.84	2,698	.020	-.21
AAD03b	124	2.93	2.98	.075	.016	0.83	0.83	2,677	.534	-.06
AAD03c	124	2.87	3.04	.081	.017	0.90	0.87	2,666	.044	-.19
AAD03d	122	2.79	2.94	.083	.018	0.91	0.89	2,681	.060	-.17
AAD03e	122	2.39	2.47	.093	.021	1.03	1.05	2,609	.409	-.08
AAD03f	114	2.33	2.54	.098	.021	1.05	1.01	2,511	.033	-.20
AAD03g	117	2.30	2.38	.095	.021	1.03	1.04	2,571	.443	-.07
AAD03h	118	2.68	2.80	.087	.020	0.95	0.97	2,565	.220	-.12
AAD03i	114	3.20	3.21	.079	.017	0.84	0.84	2,523	.883	-.01
AAD03j	121	2.85	3.00	.088	.018	0.97	0.92	2,633	.080	-.16
AAD04a	125	3.31	3.52	.099	.022	1.10	1.11	2,685	.044	-.18
AAD04b	124	3.41	3.58	.101	.022	1.13	1.13	2,660	.102	-.15
AAD04c	120	3.04	3.09	.111	.026	1.22	1.28	2,598	.714	-.03
AAD04d	119	2.86	3.09	.115	.025	1.26	1.27	2,597	.060	-.18
AAD04e	121	3.10	3.22	.115	.025	1.26	1.23	2,636	.268	-.10
AAD05a	124	2.48	2.66	.093	.019	1.04	0.95	133	.054	-.19
AAD05b	107	2.44	2.44	.098	.021	1.02	1.02	2,366	.985	.00
AAD05c	99	2.12	2.23	.098	.022	0.98	1.00	2,217	.260	-.12
AAD05d	101	2.28	2.15	.106	.024	1.06	1.04	2,004	.229	.12
AAD05e	104	2.22	2.20	.100	.022	1.02	1.02	2,195	.800	.03
AAD05f	98	2.15	2.13	.098	.023	0.97	1.02	2,103	.872	.02
AAD05g	83	2.05	2.08	.112	.026	1.02	1.07	1,832	.807	-.03
AAD05h	88	2.09	2.23	.105	.024	0.99	1.04	1,996	.215	-.14
AAD05i	121	2.62	2.79	.086	.019	0.95	0.94	2,580	.045	-.19
AAD05j	122	2.87	2.99	.087	.020	0.96	0.98	2,639	.171	-.13

See the endnotes on the last page of this report.

## Seniors

Variable name	N	Mean		Standard error <sup>f</sup>		Standard deviation <sup>g</sup>		DF <sup>h</sup>	Sig. <sup>i</sup>	Effect size <sup>d</sup>
		UofSC Aiken	Academic Advising	UofSC Aiken	Academic Advising	UofSC Aiken	Academic Advising			
								<i>Comparisons with:</i>		
								Academic Advising		
AAD01a	212	2.68	2.49	.087	.023	1.26	1.32	3,370	.037	.15
AAD01b	203	1.92	1.73	.110	.027	1.57	1.51	3,258	.078	.13
AAD01c	205	1.78	1.55	.105	.027	1.50	1.47	3,220	.027	.16
AAD01d	201	0.88	0.97	.092	.024	1.30	1.32	3,168	.363	-.07
AAD01e	201	0.56	0.62	.083	.022	1.17	1.21	3,078	.499	-.05
AAD01f	200	0.98	0.90	.102	.026	1.44	1.39	3,076	.435	.06
AAD03a	208	3.18	2.98	.054	.016	0.78	0.88	3,323	.002	.22
AAD03b	209	3.09	2.97	.059	.016	0.85	0.88	3,290	.054	.14
AAD03c	199	2.91	2.83	.065	.017	0.92	0.95	3,169	.202	.09
AAD03d	207	3.05	2.88	.064	.017	0.92	0.95	3,269	.012	.18
AAD03e	203	2.57	2.46	.075	.020	1.06	1.08	3,158	.152	.10
AAD03f	200	2.63	2.52	.072	.020	1.01	1.05	3,074	.136	.11
AAD03g	202	2.51	2.37	.076	.020	1.08	1.08	3,113	.093	.12
AAD03h	202	3.04	2.85	.067	.018	0.95	0.98	3,169	.008	.19
AAD03i	199	3.22	3.20	.061	.016	0.86	0.86	2,959	.779	.02
AAD03j	204	3.11	3.02	.065	.018	0.93	0.97	3,150	.226	.09
AAD04a	207	3.88	3.55	.074	.021	1.06	1.17	241	.000	.28
AAD04b	206	3.89	3.61	.079	.022	1.14	1.20	237	.001	.24
AAD04c	197	3.40	3.11	.098	.025	1.37	1.32	3,056	.004	.22
AAD04d	185	2.88	2.90	.102	.026	1.39	1.35	2,980	.797	-.02
AAD04e	190	3.00	2.89	.101	.024	1.39	1.31	3,077	.283	.08
AAD05a	205	2.91	2.68	.069	.019	0.98	1.05	236	.001	.22
AAD05b	169	2.71	2.41	.081	.021	1.05	1.07	2,763	.000	.28
AAD05c	172	2.52	2.38	.085	.021	1.11	1.06	2,715	.107	.13
AAD05d	162	2.51	2.38	.086	.022	1.10	1.09	2,603	.135	.12
AAD05e	164	2.25	2.26	.085	.021	1.08	1.04	2,721	.852	-.02
AAD05f	143	1.96	1.99	.091	.022	1.09	1.04	2,413	.782	-.02
AAD05g	110	2.03	1.91	.115	.025	1.20	1.05	119	.296	.12
AAD05h	121	2.23	2.09	.108	.025	1.19	1.07	133	.190	.13
AAD05i	186	2.78	2.71	.076	.018	1.04	0.96	3,029	.300	.08
AAD05j	199	2.85	2.84	.079	.019	1.11	1.03	221	.895	.01

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## Endnotes

- a. Column percentages are weighted by institution-reported sex and enrollment status (and institution size for comparison groups). Percentages may not sum to 100 due to rounding. Counts are unweighted; column percentages cannot be replicated from counts.
- b. All statistics are weighted by institution-reported sex and enrollment status (and institution size for comparison groups). Unless otherwise noted, statistical comparisons are two-tailed independent  $t$ -tests. Items with categorical response sets are left blank.
- c. These are the values used to calculate means. For the majority of items, these values match the codes in the data file and codebook.
- d. Effect size for independent  $t$ -tests uses Cohen's  $d$ ;  $z$ -tests use Cohen's  $h$ .
- e. Statistics are weighted by institution-reported sex and enrollment status (and institution size for comparison groups). Categorical items are not listed.
- f. The 95% confidence interval for the population mean is equal to the sample mean plus or minus 1.96 times the standard error of the mean.
- g. A measure of the amount individual scores deviate from the mean of all the scores in the distribution.
- h. Degrees of freedom used to compute the  $t$ -tests. Values differ from  $N$ s due to weighting and whether equal variances were assumed.
- i. Statistical comparisons are two-tailed independent  $t$ -tests or  $z$ -tests. Statistical significance represents the probability that the difference between your students' mean and that of the students in the comparison group is due to chance.
- j. Statistical comparison uses  $z$ -test to compare the proportion who responded (depending on the item) "Done or in progress" or "Yes" with all who responded otherwise.
- k. Mean represents the proportion who responded (depending on the item) "Done or in progress" or "Yes."

### **Key to symbols:**

- ▲ **Your students' average** was significantly higher ( $p < .05$ ) with an effect size at least .3 in magnitude.
- △ **Your students' average** was significantly higher ( $p < .05$ ) with an effect size less than .3 in magnitude.
- ▽ **Your students' average** was significantly lower ( $p < .05$ ) with an effect size less than .3 in magnitude.
- ▼ **Your students' average** was significantly lower ( $p < .05$ ) with an effect size at least .3 in magnitude.

Note: It is important to interpret the direction of differences relative to item wording and your institutional context.